

# Pandemic Continuity of Operations Plan\*

## THE SENTINEL DIFFERENCE

### SERVICE OFFERINGS

- Express plans designed for the immediate threat landscape
- Complete or partial continuity and recovery services
- Business continuity platform for a central repository of all plans
- Collaboration and Contact Center as a Service express builds in days

### BEGIN THE DISCUSSION TODAY

Sentinel's Advisory Services Group provides expert guidance on continuity and disaster recovery plans for your organization. We can help ensure your plans are fully up-to-date, and provide consultation on creating new plans.

Let's take this journey together! Start the road to continuity by talking to your Sentinel sales representative about scheduling time with our Advisory Services Group.

## ALWAYS KNOWLEDGEABLE

### WHO WE ARE

Sentinel Technologies has been delivering high quality IT services, products, and support solutions since 1982. We can help your business obtain the tools for success through our partnerships with global technology solutions leaders including Cisco, Dell Technologies, AWS, Microsoft, and VMware.

## Keep Your Business Viable During A Pandemic

Organizations around the world perform important functions and services that may be adversely impacted in the event of a natural or human-made disaster. In such circumstances, organizations should have continuity plans that help guide essential business and operational functions. Continuity of critical duties and services is vital to an organization's ability to remain viable during times of increased threats from all types of hazards.

## A SUPPLEMENTAL CONTINUITY PLAN FOR PANDEMICS

Continuity plans serve as guides for maintaining essential business functions and services during a viral outbreak or pandemic. This plan neither replaces nor supersedes any currently approved continuity plan, but can function as a supplement to any existing continuity plan. It supplements the traditional, all-hazards continuity planning by addressing additional considerations, challenges, and elements specific to the dynamic nature of a pandemic.

## PANDEMIC CONTINUITY OF OPERATIONS PLAN

Based on our tailored engagements, Sentinel offers a Pandemic Continuity of Operations Plan to help our clients quickly initiate and develop a comprehensive recovery strategy. Sentinel can also provide the guidance around IT systems readiness, collaboration tools, cloud services, and other critical IT services in support of your organization's plan.

## ELEMENTS OF A STRONG PANDEMIC CONTINUITY PLAN

- Critical Business Functions
- Essential IT Functions and Capacities
- Orders of Succession
- Delegation of Authority
- Facilities Continuity
- Communications Continuity
- Collaboration Continuity
- Contact Center Continuity
- Essential Records Management
- Human Resources
- Test, Training, and Exercises
- Devolution of Control and Direction
- Reconstitution

Contact Sentinel for a quote or more information on Sentinel Advisory Services |  
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*\*Official term per published guidelines from FEMA*