



Collaborate With Everyone

THE SENTINEL DIFFERENCE

SOLUTION HIGHLIGHTS

- Scale connectivity rapidly
- Cloud real-time voice and video
- Instant messaging on nearly any device
- Advanced content collaboration:
 - Document collaboration
 - White boarding
 - Co-authoring
 - More...
- Available In days cloud contact centers:
 - Agent capabilities now
 - Advanced voice read IVR
 - Chatbots and self-service
 - Pay-as-you-go
 - Massive scale
 - Advanced application integrations



BEGIN THE DISCUSSION TODAY

Sentinel's Enterprise Architecture & Innovation team can provide collaboration tools and services designed to help strengthen productivity, communication, and teamwork across locations. Our experts take the time to understand your environment, identify your preferences, and develop innovative solutions intended to create a path for your organization to achieve its short- and long-term goals.

ALWAYS KNOWLEDGEABLE

WHO WE ARE

Sentinel Technologies has been delivering high quality IT services, products, and support solutions since 1982. We can help your business obtain the tools for success through our partnerships with global technology solutions leaders including AWS, Cisco, Cylance, Dell, Microsoft, ServiceNow, Splunk, VMware and more.

High Capacity Collaboration

Collaboration among branches, partners, and remote co-workers is nothing new. Solutions range from simple voice or chat to fully immersive video rooms that make people worlds apart feel like they're two feet away. However when your all your employees are trying to collaborate from home at the same time, you quickly discover the limitations of your existing capabilities. Sentinel can help with agile cloud-based offerings that can be deployed quickly for real-time communications, advanced content collaboration, and video capabilities for individuals/groups.

ADVANCE YOUR COLLABORATION

Organizations today have basic collaboration tools available to every employee. Services such as email, IM, voice, and voice messaging are essential ways for employees to communicate and share. Some solutions automatically forward desk calls to mobile devices for single number reach and can send a voicemail through email (unified). Unfortunately, these capabilities alone are not enough to keep workers efficient today.

Sentinel offers innovative collaboration solutions for organizations of all sizes. We work with our partners to provide advanced collaboration capabilities through pay-as-you-go or extended trials of solutions from industry leaders such as Amazon Chime, Cisco WebEx, and Microsoft Teams. Sentinel's digitization experts will help align your needs with the right solution for your team. Our aim is to keep your business productive, communicating within and between organizations, and collaborating with everyone, from anywhere.

INDUSTRY-SPECIFIC COLLABORATION TOOLS

Some industries face unique collaboration challenges. Along with person-to-person and business-to-business voice, video, IM, and other collaboration essentials, additional tools are required for events, distance learning, and even telemedicine. Some solutions such as telemedicine at healthcare facilities and eLearning in K-12 schools have been available for years but have lacked proper funding and adoption. Sentinel can provide the design, implementation, and support services combined with solutions from our partners to increase your capacity and capabilities in a matter of days if required.

FIND A SOLUTION THAT'S RIGHT FOR YOU

Organizations of all types and sizes can gain great efficiencies from modern collaboration and contact center technologies. Contact us to start with a workshop. We will help define your priorities, identify gaps, and deliver prescriptive actions to quickly increase your collaboration capabilities. Alternately, jump right in and discuss your challenges with our experts so we can get to work.

One-to-one, one-to-many, interactive eLearning, advanced contact center and chatbot solutions are all available to enable everyone to connect from anywhere right now.

Start collaborating today! | 1.800.769.4343 | [sentinel.com](https://www.sentinel.com)

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ALWAYS LEADING

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