

INTERNET WEBSITE PRIVACY POLICY

Overview

Welcome to Sentinel Online, owned and produced by Sentinel Technologies, Inc. Our websites are available to all visitors, although some content and features are restricted to Sentinel employees or customers. Your privacy is important to us. We provide this notice to explain our online information practices.

Throughout Sentinel Online, there are forms for visitors to request information, products, and services. These forms may ask for contact information (such as your phone number or e-mail address), unique identifiers (usually your employee or customer number, if one is available), financial information (such as your credit card number), or demographic information (for example, your location, etc.). Contact information from these forms is used to provide the products, promotional materials, or services that you request. Forms on our site that request financial information do so in order to bill you for products or services ordered. Unique identifiers (specifically, your employee or customer number) are collected from website visitors to verify the user's identity for access to restricted content or services on the site.

This Online Privacy Policy discloses Sentinel Technologies privacy practices and contains detailed information about the following:

- What information of yours does Sentinel Online collect?
- What are "cookies" and how does Sentinel use them?
- What organization collects the information and who has access to it?
- How does Sentinel use the information it collects?
- How can you modify your Sentinel customer or employee information?
- What is the opt-out policy for Sentinel Online?
- What types of security procedures are in place to protect against the loss, misuse or alteration of your information?

All products and services on Sentinel Online are made available subject to this Privacy Policy. By using the products and services, you agree, without limitation or qualification, to be bound by this Privacy Policy.

Questions regarding this statement should be directed to:

Director of Human Resources
Sentinel Technologies, Inc.
2550 Warrenville Rd.
Downers Grove, IL 60515

Sentinel Online will update this policy from time to time, so please check back periodically. If at any point we decide to use personally identifiable information in a manner different from that stated at the time it was collected, we will prominently post such changes prior to implementing them.

Frequently-Asked Questions

1. What information of yours does Sentinel Online collect?

Our goal is to provide information, services, and product offerings that are most relevant to you in the most convenient way. Information collected online is usually defined as being either anonymous or personally identifiable.

Anonymous information refers to data that cannot be tied back to a specific individual. Sentinel does not collect, use, store, or distribute anonymous information.

Personally identifiable information refers to data that tells us specifically who you are (e.g., your name and Company address). You are only required to provide such information if you want to request information or services provided through our website(s). Sentinel collects personal information in the following ways from different parts of its website(s):

- **Sentinel InfoSENter “Information Request Form”:** You are sharing personally identifiable information, including your name, company name and company contact information, with us when you request information regarding our services
- **Sentinel InfoSENter “Information Request Form”:** You are sharing personally identifiable information, including your name, company name and company contact information, with us when you register for Electronic Service Placement (ESP).
- **Online Purchases:** We also ask for personal information when you make a purchase through the Online Store.

2. What are "cookies" and how does Sentinel use them?

A cookie is a small text file containing a unique identification number that is transferred from a website to the hard drive of your computer. A cookie will not provide personally identifiable information about you, such as your name and address. The use of cookies is now an industry standard, and cookies are currently used on most major websites. Most web browsers are initially set up to accept cookies. If you prefer, you can reset your browser to notify you when you have received a cookie. You can also set your browser to refuse to accept cookies altogether. While Sentinel does not require you to use cookies, keep in mind that certain services may not function properly if you set your browser to refuse all cookies.

To help serve you better, Sentinel generally uses only current session cookies when using the ESP system. These session cookies are deleted when you end your session. These cookies are not stored or distributed to third parties.

3. What organization collects the information and who has access to it?

Data collected through Sentinel's website(s) is generally collected and maintained solely by Sentinel Technologies. More specifically:

Personally identifiable information. When you provide personally identifiable information on Sentinel Online to register for a service, buy a product, or take request information, that information is collected and maintained solely by Sentinel Technologies. Only the personally identifiable information you provide to the Sentinel “Store” when ordering Logo wear is collected and maintained by an outside vendor, unless specifically stated otherwise at the point of collection. The outside vendor only stores your contact and a portion of your credit card information to fill your purchase request. If you do not want to share your information with that company, you can choose not to use that service.

Anonymous information. We provide no anonymous or personally identifiable information is disclosed to other third parties.

Be aware that third-party content providers have links on our site(s) that take you to other websites. For example, when you enquire about job openings you are linked to another site. Please note also that links to other websites maybe provided throughout Sentinel Online for users' information and convenience. Sentinel hopes that all third parties involved adhere to our policies regarding the privacy of our users. However, Sentinel's Online Privacy Policy does not cover third-party data collection practices, and Sentinel Online does not assume any responsibility for any actions of third parties.

4. How does Sentinel use the information it collects?

Sentinel collects information to provide you with the services you request. Sentinel may be required by law enforcement or judicial authorities to provide information on individual users to the appropriate governmental authorities. In matters involving a danger to personal or public safety, Sentinel may voluntarily provide information to appropriate governmental authorities.

5. How can Sentinel customers or employees modify their personal information?

Sentinel customers have the following options for changing and modifying information previously provided.

E-mail: Infosenter@sentinel.com

Send mail to the following postal address: ATTN: InfoSENter, Sentinel Technologies, 2550 Warrenville Road, Downers Grove, IL 60515

Call: 800-769-4343

Sentinel employees have the following options for changing and modifying information previously provided.

E-mail: ccapiga@sentinel.com

Send mail to the following postal address: ATTN: HR, Sentinel Technologies, 2550 Warrenville Road, Downers Grove, IL 60515

Call: 630-769-4300

6. What is the opt-out policy for Sentinel Online?

If you no longer wish to receive specific communications or services, you have the following options:

You can send an e-mail to: Infosenter@sentinel.com

You can send mail to the following postal address: ATTN: InfoSENter, Sentinel Technologies, 2550 Warrenville Road, Downers Grove, IL 60515

You can call the following telephone numbers: 800-769-4343

7. What kinds of security procedures are in place to protect against the loss, misuse or alteration of your information?

Sentinel Online has security measures, such as firewalls, in place to attempt to protect against the loss, misuse and alteration of your user data under our control. While we cannot guarantee that loss, misuse or alteration to data will not occur, we take many precautions to prevent such unfortunate occurrences. Any other particularly sensitive information, such as your credit card number, collected for a commerce transaction is encrypted prior to transmission.

You are ultimately responsible for the security of your customer or employee ID and password. You may not share your customer or employee ID and password with colleagues or friends so they can access content or features on Sentinel Online that are restricted to registered Sentinel customers or employees. You should log out of your browser at the end of each computer session to ensure that others cannot access your personal information and correspondence, especially if you share a computer with someone else or are using a computer in a public place like a library or Internet cafe.